

# Myjoyonline

## Introduction

This case study of myjoyonline is based on a January 2021 survey of JW Player customers by TechValidate, a 3rd-party research service.



“JW Player enables us to provide best-in-class viewer experiences, and supports our goals for growing video engagement, reach and revenue.”

“Increased traffic to website ”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select JW Player:

- The top challenge(s) facing their video business in 2021:
  - Increasing video engagement (average viewing sessions)
- The three main drivers on why their company signed/renewed a partnership with JW Player:
  - Deepening viewer engagement with their video content

## Use Case

The key features and functionalities of JW Player that the surveyed company uses:

- How they use JW Player:
  - Video Streaming (hosting, transcoding and playlist management)

## Results

The surveyed company achieved the following results with JW Player:

- The vendors they evaluated before choosing JW Player:
  - YouTube
- Rates JW Player compared to other video platform solutions:
  - video viewing experience: significantly Better
  - advertising Revenue: significantly Better
  - ease of use: best in class
  - expanding reach on new screens / platforms: significantly Better
  - breadth in developer APIs and documentation: significantly Better
- They increased the volume of video published by 50-100% with JW Player.

### Company Profile

Company:  
**myjoyonline**

Company Size:  
**Medium Enterprise**

Industry:  
**Media & Entertainment**

### About JW Player

JW Player is the New York-based company that pioneered video on the web and continues to innovate for the future. As creators of the world's first open source video player in 2008, we powered the original YouTube and have since expanded to video hosting and streaming, advertising, and analytics for 1 billion monthly unique viewers in 200 countries

**Learn More:**

[JW Player](#)