


As you think about your use of GoodHire during the COVID-19 pandemic, please rate your satisfaction with GoodHire on the following criteria:

	Extremely Satisfied	Very Satisfied	Satisfied	Dissatisfied
Responsiveness of customer support	 50%	 32%	 14%	 4%
Educational resources provided (webinars, blogs, etc.)	 47%	 30%	 21%	 2%
Status updates regarding court closures and/or delays	 38%	 27%	 32%	 3%
Transparency around impact of COVID-19 on background checks	 38%	 32%	 25%	 5%

Source: TechValidate survey of 88 users of GoodHire

 Validated
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TechValidate
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