

**GOODHIRE CASE STUDY** 

# Job Konnections Reduced Costs More Than 75% with GoodHire

### Introduction

This case study of Job Konnections is based on a December 2019 survey of GoodHire customers by TechValidate, a 3rd-party research service.

"Experience is much better than other vendors in that the pricing is more competitive, the reports are easy to read and the turn around time is fairly quick."

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select GoodHire:

- Vendors they evaluated or replaced prior to selecting GoodHire:
  - HireRight
  - **First Advantage**
  - Bradley Background Checks
- Challenges they experienced with their previous vendor(s) that prompted them to evaluate GoodHire:
  - Pricing
- The following aspects/features of GoodHire most influenced their decision to choose GoodHire over other vendors they evaluated:
  - Relationship and communication with the Sales Rep
  - Pricing

Use Case

#### **Company Profile**

Company: **Job Konnections** 

Company Size: **Medium Enterprise** 

Industry: Industrial Manufacturing

#### About GoodHire

GoodHire is a recognized leader in employment screening. Our high standards for better background checks have won the trust of more than 80,000 employers, large and small. Driven to exceed customer expectations, we've set the bar high for speed and accuracy with fast turnaround times and low dispute rates. Customers love our platform's intuitive workflows, built-in compliance tools, and userfriendly candidate experience. Plus, our unique blend of Silicon Valley tech and Heartland service provides a delightful experience for both employers and candidates.

The key features and functionalities of GoodHire that the surveyed company uses:

- GoodHire features they value the most when compared against competitive solutions:
  - built-in compliance (e.g., candidate consent, adverse action process): extremely valuable
  - easy-to-read reports: extremely valuable
  - customizable screening packages: extremely valuable
  - background check status updates and automatic notifications: extremely valuable
  - simplified candidate experience: extremely valuable
  - transparent pricing: extremely valuable

### Results

The surveyed company achieved the following results with GoodHire:

- Improved the following as a result of using GoodHire:
  - improved efficiency of background screening: greater than 75%
  - reduced costs: greater than 75%
  - improved time-to-hire: greater than 75%
- Saved 0-5 hours per week processing background checks using GoodHire.
- Agrees with the following statements about GoodHire:
  - "I would recommend GoodHire over similar solutions I've used because GoodHire's platform features are superior."
  - "GoodHire offers a better price for the services offered compared to competitive solutions."
  - "GoodHire's support exceeded my expectations compared to similar vendors I have worked with in the past."
- Received 60-80% more value using GoodHire than other solutions they've used in the past.
- Rates GoodHire on the following capabilities compared to other vendors they have evaluated or used:
  - breadth of features & capabilities: best in class
  - ease of use: best in class
  - candidate experience: best in class
  - quality of customer support: best in class
  - value returned for the price: best in class
  - overall solution performance: best in class
  - data quality/report accuracy : best in class

GoodHire is an FCRAcompliant consumer reporting agency and accredited by the Professional Background Screening Association (PBSA).

#### Learn More:

#### **GoodHire**

Source: Lisa Harris, Hiring Partner, Job Konnections

