

GoodHire Helps Pleasant View Nursing Home of Mt. Airy Hire More Efficiently

Introduction

This case study of Pleasant View Nursing Home Of Mt Airy Inc. is based on an April 2021 survey of GoodHire customers by TechValidate, a 3rd-party research service.

“Using Goodhire has greatly improved the timely onboarding of new employees which in turn has made our facility run more efficiently.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select GoodHire:

- Vendors they evaluated or replaced prior to selecting GoodHire:
 - This is our first background check provider
- The challenges they were experiencing with their previous vendor(s) that prompted them to evaluate GoodHire:
 - Untimely support/poor customer experience
- The following aspects/features of GoodHire most influenced their decision to choose GoodHire over other vendors they evaluated:
 - Pricing
 - Faster turnaround times

Use Case

The key features and functionalities of GoodHire that the surveyed company uses:

- GoodHire features they value the most when compared against competitive solutions:
 - built-in compliance (e.g., candidate consent, adverse action process): extremely valuable
 - easy-to-read reports: extremely valuable
 - customizable screening packages: extremely valuable
 - background check status updates and automatic notifications: extremely valuable
 - simplified candidate experience: extremely valuable
 - transparent pricing: extremely valuable

Results

The surveyed company achieved the following results with GoodHire:

- They started using Goodhire in less than 1 day.
- Improved the following as a result of using GoodHire:
 - improved efficiency of background screening: 50-75%
 - reduced costs: 50-75%
 - improved time-to-hire: 50-75%
- Saved 6-10 hours per week processing background checks using GoodHire.
- Agrees with the following statements about GoodHire:
 - “I would recommend GoodHire over similar solutions I’ve used because GoodHire’s platform features are superior.”
- Received 60-80% more value using GoodHire than other solutions they’ve used in the past.
- Rates GoodHire on the following capabilities compared to other vendors they have evaluated or used:
 - breadth of features & capabilities: significantly better
 - ease of use: best in class
 - candidate experience: best in class
 - quality of customer support: significantly better
 - value returned for the price: best in class
 - overall solution performance: best in class
 - data quality/report accuracy : best in class

Company Profile

Company:
Pleasant View Nursing Home Of Mt Airy Inc.

Company Size:
Medium Enterprise

Industry:
Healthcare

About GoodHire

GoodHire is a recognized leader in employment screening. Our high standards for better background checks have won the trust of more than 80,000 employers, large and small. Driven to exceed customer expectations, we’ve set the bar high for speed and accuracy with fast turnaround times and low dispute rates. Customers love our platform’s intuitive workflows, built-in compliance tools, and user-friendly candidate experience. Plus, our unique blend of Silicon Valley tech and Heartland service provides a delightful experience for both employers and candidates.

GoodHire is an FCRA-compliant consumer reporting agency and accredited by the Professional Background Screening Association (PBSA).

Learn More:

 [GoodHire](#)