

Whitman College Improves Time-to-Hire by More Than 75% with GoodHire

Introduction

This case study of Whitman College is based on a December 2019 survey of GoodHire customers by TechValidate, a 3rd-party research service.

“GoodHire has been a great addition to our practice of background checks. This system is much more user friendly and our company is happy about using the new system.”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select GoodHire:

- Vendors they evaluated or replaced prior to selecting GoodHire:
 - Sterling
- Challenges they experienced with their previous vendor(s) that prompted them to evaluate GoodHire:
 - Poor, clunky or outdated user experience
 - Issues with data quality
- The following aspects/features of GoodHire most influenced their decision to choose GoodHire over other vendors they evaluated:
 - Pricing
 - Modern, intuitive user interface
 - Faster turnaround times
 - Compliance expertise
 - Data quality

Use Case

The key features and functionalities of GoodHire that the surveyed organization uses:

- GoodHire features they value the most when compared against competitive solutions:
 - built-in compliance (e.g., candidate consent, adverse action process): extremely valuable
 - easy-to-read reports: extremely valuable
 - customizable screening packages: extremely valuable
 - background check status updates and automatic notifications: extremely valuable
 - simplified candidate experience: very valuable
 - transparent pricing: extremely valuable

Results

The surveyed organization achieved the following results with GoodHire:

- Improved the following as a result of using GoodHire:
 - improved efficiency of background screening: greater than 75%
 - reduced costs: 50-75%
 - improved time-to-hire: greater than 75%
- Agrees with the following statements about GoodHire:
 - “I would recommend GoodHire over similar solutions I’ve used because GoodHire’s platform features are superior.”
- Received 60-80% more value using GoodHire than other solutions they’ve used in the past.
- Rates GoodHire on the following capabilities compared to other vendors they have evaluated or used:
 - breadth of features & capabilities: best in class
 - ease of use: best in class
 - candidate experience: significantly better
 - quality of customer support: significantly better
 - value returned for the price: significantly better
 - overall solution performance: significantly better
 - data quality/report accuracy : best in class

Organization Profile

Organization:
Whitman College

Industry:
Educational Institution

About GoodHire

GoodHire is a recognized leader in employment screening. Our high standards for better background checks have won the trust of more than 80,000 employers, large and small. Driven to exceed customer expectations, we’ve set the bar high for speed and accuracy with fast turnaround times and low dispute rates. Customers love our platform’s intuitive workflows, built-in compliance tools, and user-friendly candidate experience. Plus, our unique blend of Silicon Valley tech and Heartland service provides a delightful experience for both employers and candidates.

GoodHire is an FCRA-compliant consumer reporting agency and accredited by the Professional Background Screening Association (PBSA).

Learn More:

[GoodHire](#)