

PERFORCE HELIX ALM CASE STUDY

## Global 500 Automotive & Transport Company

#### Introduction

This case study of a Global 500 automotive & transport company is based on an October 2022 survey of Perforce Helix ALM customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

# "Helix ALM helps us shorten release cycles without compromising quality."

#### Challenges

The business challenges that led the profiled company to evaluate and ultimately select Perforce Helix ALM:

- What challenges were you facing that caused you to seek out Helix ALM?
  - Managing product development with spreadsheets wasn't working
  - Poor auditability due to lack of proper documentation
  - Pressure to accelerate release cycles
- Factors in their decision to choose Helix ALM:
  - Ease of set up
  - Built-in traceability, auditability and compliance
  - Ability to tie test results back to requirements
  - Excellent customer support

### Use Case

The key features and functionalities of Perforce Helix ALM that the surveyed company uses:

- They use the following Helix ALM module(s):
  - Requirements Management
  - Test Case Management
  - Issue Management
- Confirmed they might be interested in using Helix ALM to better manage their automated testing.
- When asked what their current level of test automation is, said "We already have thorough automated testing processes in place."

#### Results

✓ Validated

The surveyed company achieved the following results with Perforce Helix ALM:

- Said it was very easy to get started with Helix ALM.
- Strongly agreed with the following statements: "Using Helix ALM...:
  - Brings consistency & clarity to our development process: strongly agree
  - Improves alignment around requirements and changes: strongly agree
  - Improves our confidence in our releases: strongly agree
  - Helps us achieve continuous traceability: strongly agree
  - Improves the safety and/or quality of our product: strongly agree
- Realized a return on their Helix ALM investment within the first 3 months.
- Helix ALM enabled them to do:
  - Increase the efficiency of their team
  - Reduce product development risk
  - Improve traceability throughout their development process
  - Develop a higher-quality product

#### Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size: Global 500

Industry:
Automotive & Transport

# About Perforce Helix ALM

A good ALM tool helps the application lifecycle management of your product. The best ALM tools give you end-to-end traceability across your lifecycle. That's why development teams across industries choose Helix ALM. Helix ALM is a modular suite of ALM tools. You can use this application lifecycle management suite to trace requirements, tests, and issues.

Learn More:

☑ Perforce Software

☑ Perforce Helix ALM