

Large Enterprise Pharmaceuticals Company

Introduction

This case study of a large enterprise pharmaceuticals company is based on an October 2022 survey of Perforce Helix ALM customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Challenges

What challenges were you facing that caused you to seek out Helix ALM?

- Needed a tool to help with regulatory compliance
- Poor auditability due to lack of proper documentation
- Poor visibility across teams
- Ease of traceability from requirement to test result; reusability

Factors in their decision to choose Helix ALM:

- Ease of set up
- Configurability to support our unique workflow
- Built-in traceability, auditability and compliance
- Ability to tie test results back to requirements

Use Case

They use the following Helix ALM module(s):

- Requirements Management
- Test Case Management
- Issue Management

Confirmed they might be interested in using Helix ALM to better manage their automated testing.

When asked what their current level of test automation is, said “We have implemented some test automation but would like to do more.”

Results

The surveyed company achieved the following results with Perforce Helix ALM:

- Said it was easy to get started with Helix ALM.
- Agreed that “Using Helix ALM...”
 - Brings consistency & clarity to our development process: agree
 - Improves alignment around requirements and changes: agree
 - Helps us reduce risk by ensuring compliance: agree
 - Improves the quality of our test coverage: agree
 - Helps us achieve continuous traceability: strongly agree
- Realized a return on their Helix ALM investment within the first year.
- Helix ALM enabled them to do:
 - Increase the efficiency of their team
 - Improve regulatory compliance
 - Save time and effort on audits
 - Improve traceability throughout their development process

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Large Enterprise

Industry:
Pharmaceuticals

About Perforce Helix ALM

A good ALM tool helps the application lifecycle management of your product. The best ALM tools give you end-to-end traceability across your lifecycle. That’s why development teams across industries choose Helix ALM. Helix ALM is a modular suite of ALM tools. You can use this application lifecycle management suite to trace requirements, tests, and issues.

Learn More:

[Perforce Software](#)

[Perforce Helix ALM](#)