Chris Meinecke, a QA Engineer at G DATA Software AG, would be very likely to recommend TestRail for this reason:

" It's a great tool to organize your tests. Easy to use, yet able to create complex test scenarios. Reports give a good overview and integration with JIRA is top. Also, customer support is amazing!

Source: Chris Meinecke, QA Engineer, G DATA Software AG

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TestRail   TechValidate by SurveyMonkey

Based on a response of 10 to the question "On a scale of 0-10, how likely would you be to recommend TestRail?"