

Booksy International Sp. Z O. O.

Introduction

This case study of Booksy International Sp. z o. o. is based on a June 2019 survey of TestRail customers by TechValidate, a 3rd-party research service.

“Really helps with for example regression tests. Thanks to TestRail we observed that more bugs are found before production upgrades.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select TestRail:

- Said the following are their top software testing pain points:
 - Identifying defects in the application
 - Reporting and tracking defects from discovery to resolution
 - Learning about the application under test
 - Collaborating with other team members: testers, developers, product owners, etc.
 - Keeping up with changes in techniques and technology

Company Profile

Company:
Booksy International Sp. z o. o.

Company Size:
Medium Enterprise

Industry:
Consumer Services

Use Case

The key features and functionalities of TestRail that the surveyed company uses:

- Has 2-20 Testers on their team.
- Integrated TestRail by Gurock with the following issue tracking tools:
 - Redmine

About TestRail

Gurock builds tools for software teams and quality assurance departments.

Learn More:

[Idera DevOps Tools](#)

[TestRail](#)

Results

The surveyed company achieved the following results with TestRail:

- Seen a 10% – 20% (save 3 – 6 hours per week) increase in productivity since adopting TestRail by Gurock.
- TestRail by Gurock helped solve the top challenges of:
 - Documenting test cases and plans
 - Tracking the progress of test runs
 - Managing exploratory testing sessions
 - Balancing the testing team’s workload
- Realized the following benefits with TestRail:
 - Increased efficiency
 - Improved flexibility due to ease of use
 - Enjoyed the user and team-friendly User Interface (UI)
 - Improved productivity because it was easy to train users