TestRail

Small Business Educational Institution Company

Introduction

This case study of a small business educational institution company is based on a June 2019 survey of TestRail customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select TestRail:

- Said the following are their top software testing pain points:
  - Identifying defects in the application
  - Having adequate time for testing
  - Keeping up with changes in techniques and technology

Use Case

The key features and functionalities of TestRail that the surveyed company uses:

- Has 2-20 Testers on their team.
- Integrated TestRail by Gurock with the following tools:
  - GitHub
- Using the following as test automation tools:
  - Selenium

Results

The surveyed company achieved the following results with TestRail:

- Seen a more than 20% (save 6+ hours per week) increase in productivity since adopting TestRail by Gurock.
- TestRail by Gurock helped solve the top challenges of:
  - Documenting test cases and plans
  - Tracking the progress of test runs
  - Producing useful testing reports
  - Tracking defects from discovery to resolution
- Realized the following benefits with TestRail:
  - Increased efficiency
  - Enjoyed the user and team-friendly User Interface (UI)
  - Improved productivity because it was easy to train users

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Small Business

Industry:
Educational Institution

About TestRail

Gurock builds tools for software teams and quality assurance departments.

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TestRail