

# Pumb

## Introduction

This case study of PUMB is based on a June 2019 survey of TestRail customers by TechValidate, a 3rd-party research service.

“Using TestRail improves efficiency and quality in the product life cycle.”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select TestRail:

- Said the following are their top software testing pain points:
  - Identifying defects in the application
  - Reporting and tracking defects from discovery to resolution
  - Collaborating with other team members: testers, developers, product owners, etc.

## Use Case

The key features and functionalities of TestRail that the surveyed company uses:

- Has more than 150 Testers on their team.
- Integrated TestRail by Gurock with the following issue tracking tools:
  - JIRA
- Using the following as test automation tools:
  - Selenium
  - SoapUI

## Results

The surveyed company achieved the following results with TestRail:

- Seen a 10% – 20% (save 3 – 6 hours per week) increase in productivity since adopting TestRail by Gurock.
- TestRail by Gurock helped solve the top challenges of:
  - Documenting test cases and plans
  - Tracking the progress of test runs
  - Accurately estimating the time remaining in a test cycle
  - Balancing the testing team’s workload
  - Producing useful testing reports
  - Analyzing testing trends over time
- Realized the following benefits with TestRail:
  - Increased efficiency
  - Improved flexibility due to ease of use
  - Enjoyed the user and team-friendly User Interface (UI)
  - Improved productivity because it was easy to train users

### Company Profile

Company:  
**PUMB**

Company Size:  
**Large Enterprise**

Industry:  
**Banking**

### About TestRail

Gurock builds tools for software teams and quality assurance departments.

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