TESTRAIL CASE STUDY

Medium Enterprise Computer Software Company

Introduction

This case study of a medium enterprise computer software company is based on a June 2019 survey of TestRail customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> " TestRail's reporting, test organization, effort forecasting and test plan/runs creation is amazing. It makes the whole manual test reporting process a lot easier.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select TestRail:

- Said the following are their top software testing pain points:
  - Reporting and tracking defects from discovery to resolution
  - Managing the test environment including data, scripts, automation code, etc.
  - Learning about the application under test
  - Collaborating with other team members: testers, developers, product owners, etc.

Use Case

The key features and functionalities of TestRail that the surveyed company uses:

- Has 41-60 Testers on their team.
- Used TestLink prior to using TestRail by Gurock.
- Integrated TestRail by Gurock with the following issue tracking tools:
  - JIRA
- Using the following as test automation tools:
  - Java-based in-house developed framework

Results

The surveyed company achieved the following results with TestRail:

- Seen a 10% – 20% (save 3 – 6 hours per week) increase in productivity since adopting TestRail by Gurock.
- TestRail by Gurock helped solve the top challenges of:
  - Documenting test cases and plans
  - Tracking the progress of test runs
  - Managing exploratory testing sessions
  - Accurately estimating the time remaining in a test cycle
  - Balancing the testing team's workload
  - Producing useful testing reports
  - Analyzing testing trends over time
- Realized the following benefits with TestRail:
  - Increased efficiency
  - Improved flexibility due to ease of use
  - Enjoyed the user and team-friendly User Interface (UI)
  - Improved productivity because it was easy to train users

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Computer Software

About TestRail

Gurock builds tools for software teams and quality assurance departments.

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