TestRail ✦

Medium Enterprise Health Care Company

Introduction

This case study of a medium enterprise health care company is based on a June 2019 survey of TestRail customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> " "TestRail is a very useful tool, well-integrated, with a reasonable point of entry and responsive support services."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select TestRail:

- Said the following are their top software testing pain points:
  - Reporting and tracking defects from discovery to resolution
  - Learning about the application under test
  - Having adequate time for testing

Use Case

The key features and functionalities of TestRail that the surveyed company uses:

- Has 2-20 Testers on their team.
- Integrated TestRail by Gurock with the following issue tracking tools:
  - JIRA

Results

The surveyed company achieved the following results with TestRail:

- TestRail by Gurock helped solve the top challenges of:
  - Documenting test cases and plans
  - Tracking the progress of test runs
  - Accurately estimating the time remaining in a test cycle
  - Producing useful testing reports
  - Tracking defects from discovery to resolution
- Realized the following benefits with TestRail:
  - Increased efficiency
  - Enjoyed the user and team-friendly User Interface (UI)
  - Agreed it was easy to integrate with 3rd party tools
  - Improved productivity because it was easy to train users

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Health Care

About TestRail

Gurock builds tools for software teams and quality assurance departments.

Learn More:

☐ Idera DevOps Tools

☐ TestRail