

# Infosys Technologies Limited

## Introduction

This case study of Infosys Technologies Limited is based on a June 2019 survey of TestRail customers by TechValidate, a 3rd-party research service.

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select TestRail:

- Said the following are their top software testing pain points:
  - Reporting and tracking defects from discovery to resolution
  - Collaborating with other team members: testers, developers, product owners, etc.

## Use Case

The key features and functionalities of TestRail that the surveyed company uses:

- Has 41-60 Testers on their team.
- Used Microfocus ALM (HP QC/ALM) prior to using TestRail by Gurock.
- Integrated TestRail by Gurock with the following issue tracking tools:
  - JIRA
- Using the following as test automation tools:
  - Selenium

## Results

The surveyed company achieved the following results with TestRail:

- Seen a more than 20% (save 6+ hours per week) increase in productivity since adopting TestRail by Gurock.
- TestRail by Gurock helped solve the top challenges of:
  - Documenting test cases and plans
  - Tracking the progress of test runs
  - Accurately estimating the time remaining in a test cycle
  - Balancing the testing team's workload
  - Producing useful testing reports
- Realized the following benefits with TestRail:
  - Improved flexibility due to ease of use
  - Received transparent pricing with good value
  - Enjoyed the user and team-friendly User Interface (UI)
  - Agreed it was easy to integrate with 3rd party tools
  - Improved productivity because it was easy to train users

### Company Profile

Company:  
**Infosys Technologies Limited**

Company Size:  
**Global 500**

Industry:  
**Computer Services**

### About TestRail

Gurock builds tools for software teams and quality assurance departments.

#### Learn More:

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