TestRail

Small Business Gaming Company

Introduction

This case study of a small business gaming company is based on a June 2019 survey of TestRail customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> " TestRail is everything a QA team and manager needs.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select TestRail:

- Said the following are their top software testing pain points:
  - Managing the test environment including data, scripts, automation code, etc.
  - Having adequate time for testing
  - Collaborating with other team members: testers, developers, product owners, etc.

Use Case

The key features and functionalities of TestRail that the surveyed company uses:

- Has 2-20 Testers on their team.
- Integrated TestRail by Gurock with the following issue tracking tools:
  - JIRA

Results

The surveyed company achieved the following results with TestRail:

- Seen a more than 20% (save 6+ hours per week) increase in productivity since adopting TestRail by Gurock.
- TestRail by Gurock helped solve the top challenges of:
  - Tracking defects from discovery to resolution
- Realized the following benefits with TestRail:
  - Increased efficiency
  - Improved flexibility due to ease of use
  - Agreed it was easy to integrate with 3rd party tools

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Small Business

Industry:
Gaming

About TestRail

Gurock builds tools for software teams and quality assurance departments.

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 TestRail

Research by **TechValidate** by SurveyMonkey