

Global 500 Computer Services Company

Introduction

This case study of a Global 500 computer services company is based on a June 2019 survey of TestRail customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“TestRail is a very simple yet powerful tool that is relatively inexpensive compared to other tools. It has all the integrations needed and is an excellent test case management tool.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select TestRail:

- Said the following are their top software testing pain points:
 - Identifying defects in the application
 - Having adequate time for testing
 - Keeping up with changes in techniques and technology

Use Case

The key features and functionalities of TestRail that the surveyed company uses:

- Has more than 150 Testers on their team.
- Used Microfocus ALM (HP QC/ALM) prior to using TestRail by Gurock.
- Integrated TestRail by Gurock with the following issue tracking tools:
 - JIRA
- Using the following as test automation tools:
 - Selenium

Results

The surveyed company achieved the following results with TestRail:

- Seen a 5% – 10% increase in productivity since adopting TestRail by Gurock.
- TestRail by Gurock helped solve the top challenges of:
 - Documenting test cases and plans
 - Tracking the progress of test runs
 - Tracking defects from discovery to resolution
- Realized the following benefits with TestRail:
 - Increased efficiency
 - Received transparent pricing with good value
 - Enjoyed the user and team friendly User Interface (UI)
 - Agreed it was easy to integrate with 3rd party tools
 - Improved productivity because it was easy to train users

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Global 500

Industry:
Computer Services

About TestRail

Gurock builds tools for software teams and quality assurance departments.

Learn More:

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[🔗 TestRail](#)