

G Data Software AG

Introduction

This case study of G DATA Software AG is based on a July 2017 survey of TestRail customers by TechValidate, a 3rd-party research service.



“It basically changed the way of testing in a very positive way. With TestRail, you can check old test cases and do regression testing in a useful way. Using the detailed description of test cases, you do get a good documentation as well which can be used for further documenting the product.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select TestRail:

- Top pain points as a Tester:
 - Testing the product/project/people/process to identify risks and issues (bugs)
 - Communicating what has been identified, in the right way, to the right person, at the right time so it gets the necessary attention
- Top challenges that require Test Management:
 - Clearing requirements (dev team is building the wrong product)
 - Maintenance and reproduction/documentation/communication of customer support issues, production telemetry, and testing

Use Case

The key features and functionalities of TestRail that the surveyed company uses:

- Has 41-60 Testers on their team.
- Used the following test management tools prior to TestRail:
 - TestPad
- Integrated the following tools with TestRail:
 - JIRA
 - Redmine

Results

The surveyed company achieved the following results with TestRail:

- Increased their productivity by more than 20% (saved 6+ hours a week) after switching their software testing solution.
- Realized the following benefits with TestRail:
 - Increased efficiency
 - Improved flexibility due to ease of use
 - Enjoyed the user and team friendly User Interface (UI)

Company Profile

Company:
G DATA Software AG

Company Size:
Medium Enterprise

Industry:
Educational Institution

About TestRail

Gurock builds tools for software teams and quality assurance departments.

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