

“ GetFeedback gives real time NPS score for our sales team and constantly measures the customer experience at different stages in the sales pipeline. It was a game changer in managing our customer experience from a -43 to a +73 NPS in a 6 month period. It gave me the ability to make key changes and discover our advocates more effectively.

— Daryl Mitchell, Sales Director, PositiveMedia Australia

Source: Daryl Mitchell, Sales Director, PositiveMedia Australia



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