



















## How satisfied were you with the implementation of MedHx at your facility?

	Extremely satisfied	Very satisfied	Satisfied	Not satisfied	Disappointed
Knowledge and performance of the implementation team	 44%	 32%	 23%	 1%	0%
Implementation team's understanding of your clinical workflow needs	 40%	 35%	 24%	 1%	0%
Process to benchmark satisfaction and identify key performance indicators prior to go live	 37%	 34%	 27%	 2%	0%
Implementation team's availability to answer questions and ability to solve problems in a timely manner	 40%	 33%	 26%	 1%	0%
Implementation team's ability to support the go-live in a timeframe that best met your organizations needs	 45%	 28%	 25%	 2%	0%

Source: TechValidate survey of 154 users of MedHx



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