Which Backline features are you currently utilizing?

Feature	Percentage
HIPAA-compliant text chat	89%
Patient-centered chat	44%
Telehealth or video conferencing	34%
Automated clinical notifications	18%
Masked caller ID	9%
Electronic forms and signature	6%
Audio calls	5%
Drivers license scanning for medication history	2%
Parsed CCDs	0%
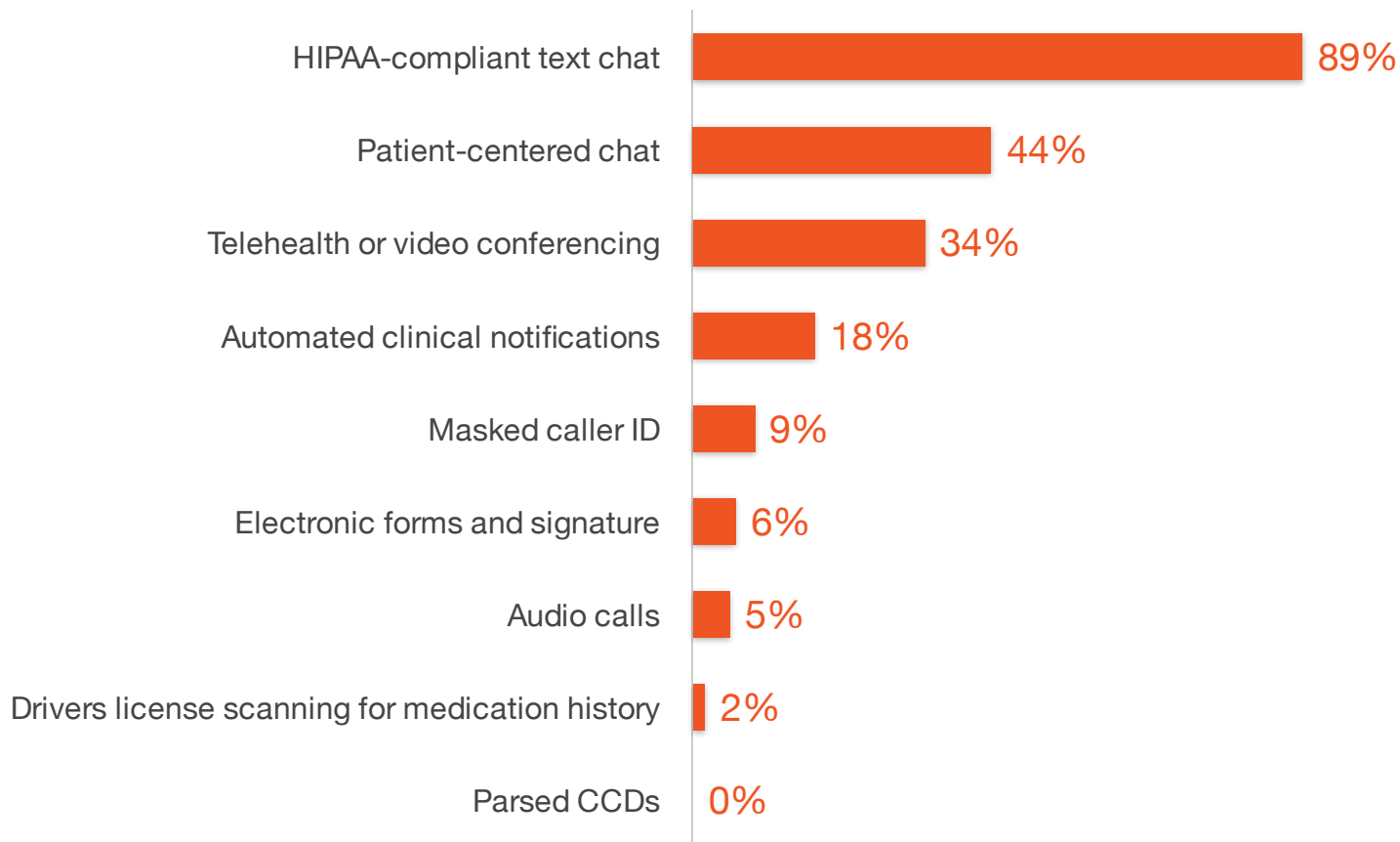
Source: TechValidate survey of 87 users of Backline

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TechValidate
by SurveyMonkey

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