MEDHX CASE STUDY

Meaningful Data Informs Meaningful Interventions for Pharmacists at UM Baltimore Washington Medical Center

Introduction

This case study of the University of Maryland Baltimore Washington Medical Center is based on a December 2021 survey of MedHx customers by TechValidate, a third-party research service.

> "DrFirst MedHx Companion provides real-world and real-time data on patient adherence that allows meaningful interventions during patient encounters and allows us to proactively ensure patients have access to and understanding of their medications."
>
> Henry Lederer, PharmD, Clinical Pharmacy Coordinator, Emergency Medicine, University of Maryland Baltimore Washington Medical Center

Challenges

The business challenges that led the profiled company to evaluate and ultimately select MedHx:

- Incomplete medication history data
- Patients not taking meds as directed
- Duplicate medications
- Wrong medication ordered, and/or the wrong patient selected

The primary sources of readmissions:

- Medication non-adherence
- Nursing home
- Difficulty following home care and/or complications from home care

Company Profile

Company:
University of Maryland Baltimore Washington Medical Center

Company Size:
Large Enterprise

Industry:
Healthcare

Use Case

Most effective methods or tools when helping their patients adhere to their treatment plans:

- MedHx Companion
- Interviews with patients and family members
- Meds to beds program

About DrFirst

DrFirst's mission is to unite the Healthiverse with revolutionary products and services that close the gaps between information and people so that all sectors in healthcare can create better outcomes together.

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Results

UM Baltimore Washington Medical Center achieved the following results with MedHx:

- Feels their patient records are 75% complete