

# Memorial Healthcare System Identifies and Avoids Duplicate Medication Therapies for HFrEF Patients, Avoiding ADE with Technology

## Introduction

This case study of Memorial Healthcare System is based on a December 2021 survey of MedHx customers by TechValidate, a third-party research service.



“A beta-blocker with mortality benefit was ordered upon discharge for a HFrEF [heart failure with reduced ejection fraction] patient, and the medication was picked up by the patient. However, there was overlap with a previously ordered beta-blocker. I was able to identify the overlap and prompt the patient whether they were taking both. Patient confirmed they were taking both and the software enabled me to prevent a duplication of therapy.”

Perry T, Pharmacist, Memorial Healthcare System

## Challenges

The business challenges that led Memorial Healthcare System to evaluate and ultimately select MedHx:

- Patients not taking medications as directed
- Duplicate medications

The primary sources of readmissions:

- Difficulty following home care and/or complications from home care

## Use Case

Most effective methods or tools when helping their patients adhere to their treatment plans:

- MedHx Companion
- Interviews with patients and family members

## Results

Memorial Healthcare System achieved the following results with MedHx:

- Feels their patient records are 85% complete

### Company Profile

Company:  
**Memorial Healthcare System**

Company Size:  
**Large Enterprise**

Industry:  
**Healthcare**

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