

Lima Memorial Health System Improves Patient Outcomes and Decreases Potential Readmissions

Introduction

This case study of Lima Memorial Health System is based on a December 2021 survey of MedHx customers by TechValidate, a third-party research service.



“We have launched an opportunity to improve/increase adherence with DOAC [direct oral anticoagulant] agents, and in doing so are routinely using MedHx to ascertain patient status as an indicator of this to improve patient outcomes and decrease potential readmissions.”

Brett Randolph, RPh, Director of Pharmacy, Lima Memorial Health System

Challenges

The business challenges that led Lima Memorial to evaluate and ultimately select MedHx:

- Patients not taking medications as directed
- Duplicate medications

The primary sources of readmissions:

- Continuity of care issues

Use Case

Since integrating with MedHx, Lima Memorial is saving over two hours a day previously spent gathering and confirming a patient's medication list.

Most effective methods or tools when helping their patients adhere to their treatment plans:

- MedHx Companion
- EHR functionality
- Interviews with patients and family members
- Meds to beds program

Results

Lima Memorial achieved the following results with MedHx:

- Feels their patient records are 85% complete

Company Profile

Company:
Lima Memorial Health System

Company Size:
Medium Enterprise

Industry:
Healthcare

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