

MedHx Helps Kingman Regional Medical Center Reduce Readmissions with Improved Medication History Data and Adherence Insights

Introduction

This case study of Kingman Regional Medical Center is based on a December 2021 survey of DrFirst customers by TechValidate, a third-party research service.

Challenges

The business challenges that led Kingman Regional Medical Center to evaluate and ultimately select MedHx:

- Incomplete medication history data
- Patients not taking meds as directed
- Duplicate medications

The primary source of readmissions:

- Medication non-adherence

Use Case

Extremely Valuable MedHx capabilities:

- Alerts: Extremely
- Adherence Scores
- Timeline View
- Grouping or Sorting
- Estimated Supply
- Map View of Multiple Provider Episodes
- Printing Medication Lists

Most effective methods or tools when helping patients adhere to their treatment plans:

- MedHx Companion
- Interviews with patients and family members
- Med to beds program

Results

Kingman Regional Medical Center achieved the following results with MedHx:

- Feels their patient records are 95% or better complete
- Savings of 2+ hours a day previously spent gathering and confirming a patient's medication list

Kingman Regional Medical Center agreed with the statement, *"Using MedHx Companion alongside my EHR has improved my clinical workflows and provided access to more clinically useful data."*

Company Profile

Company:
Kingman Regional Medical Center

Company Size:
Medium Enterprise

Industry:
Healthcare

EHR:
MEDITECH

About MedHx

With MedHx, pharmacists save time on medication reconciliation, clinicians have a more complete medication history at the point of care, and patients stay safe with less chance of adverse drug events.

Learn More:

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