DRFIRST CASE STUDY

T Systems, Inc.

Introduction

This case study of T-Systems, Inc. is based on a February 2021 survey of DrFirst customers by TechValidate, a 3rd-party research service.

> "We integrate with DrFirst using the Portal integration model, which has allowed us to quickly and easily add e-prescribing and EPCS capabilities. Integration was straightforward and easy to implement and the functionality meets our needs and satisfies our end-users requests."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select DrFirst:

- The key drivers for partnering with DrFirst:
  - Better able to focus internal resources on strategic initiatives
  - Meet regulatory compliance and quality measures

Use Case

The key features and functionalities of DrFirst that the surveyed company uses:

- DrFirst services and resources that brought value to their organization:
  - Technical / Customer support
  - Pre-built integrations / APIs
- Leveraging DrFirst integrations has helped their organization to realize the following:
  - Faster time to market with new capabilities
  - Simplified API development to achieve solution services
  - Reduced maintenance burden
  - Regulatory compliance (i.e. SCRIPT2017, EPCS, PDMP)
- Areas they have been able to shift their focus and improve as a result of partnering with DrFirst.:
  - Strategic corporate growth, EHR, or product innovations
  - Client retention

Company Profile

Company:
T-Systems, Inc.

Company Size:
Medium Enterprise

Industry:
Healthcare

About DrFirst

DrFirst's mission is to unite the Healthiverse with revolutionary products and services that close the gaps between information and people so that all sectors in healthcare can create better outcomes together.

Learn More:

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Results

The surveyed company achieved the following results with DrFirst:

- What they achieved by leveraging the DrFirst platform:
  - Reduced or eliminated development costs and/or resources
  - Was better able to focus internal resources on strategic initiatives
  - Improved overall functionality of the solution
  - Accessed new ancillary revenue from value-add platform
  - Met regulatory compliance and quality measures
  - Enhanced solution's value proposition
- This company agrees with the following statements regarding DrFirst APIs:
  - Meets their expectations
  - Documentation is easy to understand and follow
  - Reduces development burden
- Level of agreement with the following:
  - This company agrees their partnership with DrFirst enhanced their company mission and product value
- Areas of DrFirst solution capabilities they are most excited to move forward:
  - Improved medication history data for higher quality and usability