

# MedHx Enables Regional Health to Collect, Verify, and Document a Patient's Medication History in Less Than 15 minutes

## Introduction

This case study of Regional Health is based on a July 2020 survey of MedHx customers by TechValidate, a 3rd-party research service.



MedHx has increased our capacity while providing an accurate and very thorough med list.

- Dana Darger, Director of Pharmacy, Regional Health

## Challenges

Main reasons for implementing MedHx at their organization:

- To improve accuracy and completeness of the home/prior-to-admission medication list

Before implementing MedHx it typically took 15-29 minutes to collect, verify, and document a patient's medication history.

## Use Case

Level of satisfaction with the implementation of MedHx at their facility:

- Knowledge and performance of the implementation team: **extremely satisfied**
- Implementation team's understanding of their clinical workflow needs: **extremely satisfied**
- Process to benchmark satisfaction and identify key performance indicators prior to go live: **extremely satisfied**
- Implementation team's ability to support the go-live in a timeframe that best met your organizations needs: **extremely satisfied**

## Results

After implementing MedHx with SmartSig, they are able to receive 25-50% more more patient medication history.

After implementing MedHx it typically takes less than 15 minutes to collect, verify, and document a patient's medication history.

The value of MedHx to each of the different user roles at their hospital:

- Pharmacy: **extremely valuable**
- Nursing: **very valuable**
- Doctors: **extremely valuable**
- Informatics: **very valuable**
- Clinical leadership: **extremely valuable**

### Company Profile

Company:  
**Regional Health**

Company Size:  
**Medium Enterprise**

Industry:  
**Healthcare**

### About MedHx

MedHx with SmartSig closes the gaps in gathering medication history for reconciliation and reduces treatment errors by delivering more accurate, more comprehensive medication history data in just seconds.

Learn More:

[DrFirst](#)