

The Judge Group, Inc.

Introduction

This case study of The Judge Group, Inc. is based on a May 2023 survey of CyberGRX customers by TechValidate, a 3rd-party research service.



“CyberGRX has provided me with a clear picture of where we stand with regards to risk and has helped me to articulate what those risks mean to the organization. I find the interface and reports to be very useful.”

Challenges

What key pain points have you experienced prior to using CyberGRX?

- Too much time spent completing bespoke assessments

Use Case

What do you use CyberGRX for?

- Completing a self-assessment requested by a customer
- Proactively sharing our CyberGRX assessment with customers who send us assessment requests outside of CyberGRX
- Utilizing CyberGRX assessment and profile insights to prioritize improvements to our program

When asked what role the CyberGRX assessment occupies within their overall program, they said **“It is the default assessment used for all current and prospective customer requests.”**

In the next 6-12 months, which of the following ways will you use CyberGRX to improve your risk posture?

- Authorize more CyberGRX customers access to our CyberGRX assessment data

Results

Compared to other tools, how would you rate the following features of CyberGRX?

- CyberGRX Assessment: **Significantly Better**
- Proactive Sharing: **Significantly Better**
- Framework Mapper: **Significantly Better**
- Threat Profiles: **Significantly Better**
- Evidence Upload and Sharing: **Significantly Better**
- Assessment Results and Findings: **Significantly Better**
- Predictive Risk Profile: **Significantly Better**

Thinking about the challenges typically encountered in a third-party cyber risk management program, how well has CyberGRX helped you improve your overall program management?

- Too much time spent completing bespoke assessments: **Somewhat reduced this challenge**
- Lack of program success metric data or benchmarkable data to share with the C-suite and/or the Board: **Somewhat reduced this challenge**
- Lack of control over cyber reputation and risk posture due to use of security ratings and outside-in scanning tools: **Somewhat reduced this challenge**
- Too much time needed to address questions or requests post-assessment authorization: **Significantly reduced this challenge**

On a monthly basis, they said that CyberGRX has contributed **1-5 hours of time savings** within their third-party cyber risk program.

CyberGRX has enabled us to:

- Share our security assessment data with any customer
- Reduce time spent on assessment requests resulting in faster deal flow
- Have higher confidence in our risk posture and cyber reputation

Company Profile

Company:
The Judge Group, Inc.

Company Size:
Medium Enterprise

Industry:
Professional Services

About CyberGRX

With 360-degree correlated data and rich, diverse analytics to support real-time decision-making, you have more insight into your third-party cyber risk surface than ever before.

Learn More:

[CyberGRX](#)