## What have you found most beneficial about CPI Training?

- The fact that there are various and many ways of verbally approaching and decelerating a situation without resorting to hands-on. The Decision Making Matrix is most helpful in assessing a situation and helpful in deciding what is the best course of action.
  - Carol Kresal, Behavioral Interventionist/Specialist, Anaheim Elementary School District

Source: Carol Kresal, Behavioral Interventionist/Specialist , Anaheim Elementary School District





