

## 4/5 Stars

Please describe how your organization uses Crisis Prevention Institute.

Our organization uses CPI to better understand how to use your words, tone, volume and body language to de-escalate crisis behavior

Would you recommend Crisis Prevention Institute, and if so, why?

This program covers a variety of reasons someone may go into crisis behavior and teaches how to approach the behavior safe and effective.

Source: Hector Melendez, Training Specialist, Icdfnm.org



