



3.5/5 Stars

Please describe how your organization uses Crisis Prevention Institute.

**“** We use CPI for the purpose of managing a crisis in the manner that we hope to avoid any physical intervention. We use verbal de-escalation techniques as apposed to restraints if possible.

Would you recommend Crisis Prevention Institute, and if so, why?

**“** I believe the verbal de-escalation if utilized correctly is very valuable in many scenerios.

Source: Tommy Mansell, Coordinator/Specialist, Nevada City Hospital

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