

## Imperative for Working With the Public

Kathy Bach, member of Library Staff at the Public Library of Cincinnati, recommends Crisis Prevention Institute because:

“ This training provides solid steps for defusing potentially volatile situations. Staff asks for this type of training and it is really imperative for anyone who works with the public.

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Source: Kathy Bach, Library Staff, The Public Library of Cincinnati

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TechValidate  
by SurveyMonkey

Based on a response of 10 to the question "On a scale of 0-10, how likely would you be to recommend Crisis Prevention Institute?"