## What have you found most beneficial about CPI Training?

I have found most beneficial learning techniques on de-escalating behavior during a crisis situation. I like that the CPI trainings give us the language/vocabulary to understand and effectively assist others in helping people when they are in distress.

— Dayna Trillayes, Behavioral Specialist, Rio Grande City GISD

Source: Dayna Trillayes, Behavioral Specialist, Rio Grande City GISD

✓ Validated



**TechValidate**