

## What have you found most beneficial about CPI Training?

“ The de-escalation tools like the integrated experience and the hands-off approach unless it is the last resort. I like the fact that it is universal and helps you deal with anyone acting out or in crisis, whether it is a colleague, friend, student, staff, parent, or someone you just came in contact with.

— Troy McCarter, Assistant Principal, Unified School District

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Source: Troy McCarter, Assistant Principal, Unified School District

✓ Validated

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