

How Has CPI's Prepare Training® Made a Difference for You?

“CPI provides useful tools for communication. It has given staff more confidence when dealing with clients and places the customers at ease knowing the situation is being addressed.

— Steve Shumelda, City of Toronto Municipal Licensing and Standards

Source: Steve Shumelda, City of Toronto Municipal Licensing and Standards



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Published: Sep. 9, 2016 TVID: 7F4-E9F-A72