

## Restraint Reduction Benefits Staff & Patients

“ Our facility has significantly reduced the use of restraint and seclusion since refocusing on the fundamentals of verbal de-escalation. Reducing such has lowered work-related injuries and retraumatization of patients as well as increased employee engagement and patient satisfaction.

— Jackie Pennino, Human Resources Director, Old Vineyard Behavioral Health Services

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Source: Jackie Pennino, Human Resources Director, Old Vineyard Behavioral Health Services



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✓ Validated

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