

## Staff in Psychiatry, CCU, and ED Are All on the Same Page

“ In our facility, CPI training is mandated for Psychiatry, CCU, and ED. Our psychiatric facility has minimized the use of restraints and I feel the CPI de-escalation techniques have been a great help. Our staff have found that using verbal techniques properly can help an individual self-calm to the point that hands-on is very rarely used.

— Nurse Educator, Medium Enterprise Health Care Company

Source: Nurse Educator, Medium Enterprise Health Care Company

✓ Validated

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