ROI on CPI at Arizona State Hospital

We've achieved return on investment with CPI by:

- Meeting regulatory compliance
- Reducing injuries
- Reducing staff turnover
- Improving staff skills and confidence
- Improving the day-to-day interactions of our line staff with our patients
- Building the skill sets necessary for developing and maintaining rapport with patients and creating positive relationships
- Cooperatively establishing a culture of safety, respect for one another, and open and honest communication



Source: DC Foster, Behavioral Health Intervention Specialist / CPI Certified Master Level Instructor, Arizona State Hospital





