

Why I Like CPI

“I have been a Certified Instructor for many years and I believe the program is the gold standard in the field.”

“CPI gives our staff many tools to use when interacting with clients and helps them take a proactive approach to care and safety.”

“CPI’s support staff are always available, supportive, and responsive in communication.”

“CPI training improved my organization’s HCAHPS score.”



Source: Susan Phillips, Clinical Director, BHS, HCA Healthcare



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