

# Lowell General Hospital's Outcomes Have Never Been Better



Nonviolent Crisis Intervention® training is the foundation of all our security officer training. All of our staff are able to not take it personally, and to treat our patients with dignity, respect, and compassion, even following the worst acting-out behavior and violence. Our outcomes have never been better. Our ED and Med Surge nurses are all certified too and believe in the program. Thank you!!!

— Brendan Riley, Manager of Security, Lowell General Hospital

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Source: Brendan Riley, Manager of Security, Lowell General Hospital

✓ Validated

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