

Total Education Solutions

Introduction

This case study of tesidea.com is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI has improved staff de-escalation skills, overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time (For instance, test scores, student grades, graduation rates, etc.).”

“The online tools, electronic presentations, and handouts are vital in my presentations. The tools provide me with attractive and relevant information in a usable format.”

“CPI not only reduces injury, but also sets the tone in all of the environments in which we work. The principles are congruent with our principles as an agency.”

Challenges

Sought out Nonviolent Crisis Intervention® training in order to:

- Meet regulatory compliance
- Reduce workplace violence rate
- Reduce worker compensation claims
- Improve organizational culture
- Improve staff confidence in working with challenging student behaviors
- Improve staff skills in managing behaviors

Company Profile

Company:
tesidea.com

Company Size:
Medium Enterprise

Industry:
Computer Services

Environment

- Categorizes their organization as:
 - We provide in-home ABA services for children with special needs.
- Provides refresher training to their staff every 6 months.

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)

Results

The surveyed company achieved the following results with Crisis Prevention Institute:

- Reduced challenging/disruptive behaviors by 40–49% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 100% since implementing CPI training.
- Agree that the enhanced content has helped with:
 - Their trainings are more relevant for more staff.
 - They can train more staff, such as general education staff, now that the content is relevant for more roles.
 - The Decision-Making Matrix helps their staff analyze the degree, likelihood, and potential outcomes of risk behavior
 - The RESPONSE Continuum helps their staff consider how they can best help an individual decelerate when behaviors have potential risk.
 - The Physical Skills Evaluation Framework helps their staff consider the safety, effectiveness, acceptability, and transferability of any physical intervention.