

# Case Study: Unified School District 480

## Introduction

This case study of Unified School District 480 is based on a September 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.

“CPI has improved both staff de-escalation skills and overall safety and has become engrained in our training.”

“CPI training has led to improved student outcomes due to an increase in direct instruction time (for instance – test scores, student grades, graduation rates, etc.).”

“I believe that we have made great gains with CPI. We struggle with our ever-revolving staff as well as not having all of our staff trained within the district.”

“CPI gives structure and consistency through the Nonviolent Crisis Intervention® training. We use this training for many types of employees within the district: teachers, paraprofessionals, bus drivers, bus paras, as well as building administration.”

“CPI promotes the idea of treating everybody with dignity and respect. This is critical in our district because we keep all students in their least restrictive environment. One concept that this has brought forward is how to resist creating escalating behavior vs. a power play or ‘allowing’ a student to have his way (how to give the student space to process his/her behavior).”

## Challenges

- Sought Nonviolent Crisis Intervention® training in order to:
  - Meet regulatory compliance
  - Improve school culture
  - Improve staff confidence in handling challenging behavior
  - Improve staff skills in managing behaviors

### Organization Profile

Organization:  
**Unified School District 480**

Industry:  
**Educational Institution**

## Environment

- Categorizes their school as:
  - Rural school
  - Public school
  - Special education
  - General education
- Has gone through the following CPI advanced training program:
  - Applied Physical Training
- Provides refresher training to staff every 6 months.

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

#### Learn More:

[Crisis Prevention Institute](#)

## Results

- Reduced challenging/disruptive behaviors by 30–39% since implementing CPI de-escalation techniques.
- Improved staff de-escalation skills and school safety.
- Increased teaching time and student performance.