

Case Study: UNO Charter School Network

Introduction

This case study of UNO Charter School Network is based on a December 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time (for instance, test scores, student grades, graduation rates, etc.).”

“The documentation system saves time and the online manuals are available anytime.”

“We are more prepared to support our students in crisis.”

“The program works.”

Challenges

Sought Nonviolent Crisis Intervention® training to:

- Improve staff confidence in working with challenging student behaviors
- Improve staff skills in managing behaviors

Environment

- Categorizes their school as:
 - An urban school
 - A charter school
 - A public school
 - A special education school
 - A general education school
- Provides refresher training to their staff every 12 months.

Results

Reduced challenging/disruptive student behaviors by 50–75% since implementing CPI de-escalation techniques.

Organization Profile

Organization:
UNO Charter School Network

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)