

# South Central Behavioral Services – Nebraska

## Introduction

This case study of South Central Behavioral Services is based on a March 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“CPI training gives the staff confidence.”

## Challenges

- Sought Nonviolent Crisis Intervention training because of the following:
- Meet regulatory compliance

## Environment

- Categorizes their mental health organization / environment as community health.
- Provides refresher training to their staff every 12 months.

## Results

- Agrees that the enhanced content has helped with the following:
  - Their training is more relevant for more staff.
  - The Decision-Making Matrix helps their staff analyze the degree, likelihood, and potential outcomes of risk behavior
  - People like new information; it has made things interesting again.

### Organization Profile

Organization:  
**South Central Behavioral Services**

Industry:  
**Non-profit**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

**Learn More:**

[Crisis Prevention Institute](#)