

Wishmore Cross Academy

Introduction

This case study of Wishmore Cross Academy is based on an April 2017 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“Pupils and staff feel safer and are more relaxed as they know that they are not going to be held or are very unlikely to have to use a physical intervention to manage a situation.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

Challenges

- Sought CPI training to:
 - Improve organizational culture
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Categorizes their mental health organization / environment as Education

Results

- Reduced challenging / disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraints and seclusions by 75–99% since implementing CPI Training.
- Agrees that the enhanced content has helped them, their staff, and their organization.
- Achieved return on investment with CPI by:
 - Improving staff skills and confidence

Organization Profile

Organization:
Wishmore Cross Academy

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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