

Highlands School District – Pennsylvania

Introduction

This case study of Highlands School District is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“I have been a CPI Certified Instructor since 1994. I believe that CPI has kept up with research, designed updated instruction, placed emphasis on prevention rather than intervention/response, and all the people I train say “everyone in school should have this training.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)”

“When I started in my district, restraints were used often and there was little change in student behavior. Over 20 years, the use of restraints has decreased in most areas, and where restraints are necessary parents and staff know that the welfare of the students comes first.”

Challenges

- Sought Nonviolent Crisis Intervention® training to:
 - Reduce worker compensation claims
 - Improve staff confidence in working with challenging student behaviors
 - Improve staff skills in managing behaviors

Organization Profile

Organization:
Highlands School District

Industry:
Educational Institution

Use Case

- Categorizes their school as:
 - A rural school
 - A suburban school
 - A public school
 - A special education school
 - A general education school

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)

Results

- Decreased the use of physical restraint and seclusion by 75—99% since implementing CPI training.
- Achieved return on investment with CPI by:
 - Reducing injuries
 - Reducing worker compensation claims
 - Reducing liability
 - Improving staff skills and confidence
 - Keeping both staff and students safe