

Case Study: Transitional Learning Center

Introduction

This case study of Transitional Learning Center is based on a September 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become engrained in our training.”

“We’ve reduced disruptive and challenging behaviors by 95%.”

“I believe in CPI through the results I have personally experienced. The program is a vital step in our organization’s success rate with TBI. I am enthusiastic when teaching the program to our new staff members because I know I’m offering them all the tools they will need to provide a safe and secure environment.”

“CPI has taught my staff to listen, be patient, and understanding. Our residents walk away from an incident knowing that we truly care.”

Challenges

- Sought Nonviolent Crisis Intervention® training because of the following:
 - Improve staff confidence in working with challenging clients
 - Improve staff skills in managing behaviors

Environment

- Categorizes their school as the following:
 - Long term care
- Provides refresher training to their staff every 12 months.

Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.

Company Profile

Company:
Transitional Learning Center

Company Size:
Small Business

Industry:
Health Care

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

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