

CRISIS PREVENTION INSTITUTE CASE STUDY

## Hammonton Middle School – New Jersey

#### Introduction

This case study of Hammonton Middle School is based on a May 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.

"The Nonviolent Crisis Intervention® training program has been very effective in the school setting. I have also had to reach out to CPI and they have been extremely helpful and prompt in returning my calls. CPI has also been very helpful in my everyday interaction with behavioral students and staff. I use the skills that CPI has taught me every single day. CPI has also been helpful in working with me to maintain my certification. I am very appreciative of the program. I would recommend this program to anyone and everyone!"

"CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training."

"Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)"

"CPI has provided confidence for the staff at Hammonton Middle School. They feel confident in providing the best Care, Welfare, Safety, and Security in dealing with behavioral incidents. My students have also benefited by using the skills taught to them (verbal de-escalation) to self-regulate or to help peers who are experiencing a crisis. They have received

### Challenges

- Sought Nonviolent Crisis Intervention® training to:
  - Improve staff confidence in working with challenging student behaviors
  - Improve staff skills in managing behaviors

#### Environment

Categorizes their school as a public school.

### Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Decreased the use of physical restraint and seclusion by 75-99% since implementing CPI training.
- Agrees that the enhanced content has helped them, their staff, and their school.
- Achieved return on investment with CPI by:
  - Reducing injuries
  - Improving staff skills and confidence

#### **Organization Profile**

Organization: Hammonton Middle School

Industry: Educational Institution

# About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

Crisis Prevention

Source: Kara Connell, Social Worker, Hammonton Middle School

Research by

TechValidate

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