

Case Study: Mississippi Youth Challenge Program

Introduction

This case study of Mississippi Youth Challenge Program is based on a August 2015 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI improved staff de-escalation skills, improved overall safety, and has become engrained in our training.”

“We now have a safer environment.”

“Made my job easier.”

Challenges

Sought Nonviolent Crisis Intervention® training to improve staff confidence in working with challenging clients.

Environment

- Provides refresher training to staff every 6 months.
- Categorizes their organization as an academy.

Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques.
- Reduced the use of force by up to 20% since implementing CPI techniques.

Organization Profile

Organization:
Mississippi Youth Challenge Program

Organization Size:
State & Local

Industry:
Government

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)