

# Sacred Heart Children's Home – Texas

## Introduction

This case study of Sacred Heart Children's Home is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“CPI's techniques are reasonable and safe.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Our environment is safer and supervision has become easier.”

## Challenges

- Sought Nonviolent Crisis Intervention® training to:
  - Meet regulatory compliance
  - Improve staff skills in managing behaviors

## Environment

- Categorizes their environment as a children's home.

## Results

- Reduced challenging/disruptive behaviors by over 50% since implementing CPI de-escalation techniques
- Reduced the use of force by over 50% since implementing CPI techniques
- Agrees that the enhanced content has helped them, their staff, and their organization
- Achieved return on investment with CPI by:
  - Reducing liability
  - Improving staff skills and confidence
  - Improving safety

### Organization Profile

Organization:  
**Sacred Heart Children's Home**

Industry:  
**Non-profit**

### About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society's most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

#### Learn More:

[Crisis Prevention Institute](#)