

Peel District School Board, Ontario: Dale Offen

Introduction

This case study of Peel District School Board – Ontario is based on a June 2016 survey of Crisis Prevention Institute customers by TechValidate, a 3rd-party research service.



“Good program. Simple and straightforward, easy to grasp. Uses a commonsense approach.”

“CPI improved staff de-escalation skills, improved overall safety, and has become ingrained in our training.”

“Using CPI training has led to improved student outcomes, because of an increase in direct instruction time. (For instance, test scores, student grades, graduation rates, etc.)”

“With CPI, we’ve had a change in culture.”

Challenges

Sought Nonviolent Crisis Intervention® training to:

- Reduce workplace violence rate
- Improve organizational culture
- Improve staff confidence in working with challenging student behaviors
- Improve staff skills in managing behaviors

Environment

Categorizes their school as:

- An urban school
- A rural school
- A public school
- A special education school

Results

- Reduced challenging/disruptive behaviors by 30—39% since implementing CPI de-escalation techniques.
- Achieved return on investment with CPI by:
 - Reducing injuries
 - Reducing staff turnover
 - Reducing liability
 - Improving staff skills and confidence

Organization Profile

Organization:
Peel District School Board – Ontario

Industry:
Educational Institution

About Crisis Prevention Institute

CPI is a standard-setting resource for organizations that serve society’s most vulnerable. Their proven model for staff training and personalized support empowers professionals who strive to sustain true cultures of compassion.

Learn More:

[Crisis Prevention Institute](#)